



# Natural Bakery Ltd.

*"Rye bread is our specialty"*

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Dear valued customer,

With growing concerns around COVID-19 we wanted to provide you with an update on our response to date and our commitment to you moving forward.

The current situation is not affecting our production which is running as planned.

Natural Bakery is BRCGS certified and has received the highest grade possible on all audits.

BRCGS is a leading brand and consumer protection organization; used by over 29,000 certificated suppliers in over 130 countries, with certification issued through a global network of accredited certification bodies. BRCGS' Standards guarantee the standardization of quality, safety and operational criteria and ensure that manufacturers fulfil their legal obligations and provide protection for the end consumer. Certification to BRCGS' Standards is now often a fundamental requirement of leading retailers, manufacturers and food service organizations.

We are in our 4<sup>th</sup> year of operating as a BRCGS facility and our BRC certification is a testimony of our dedication to meeting the highest standards in food safety, as well as our commitment to quality, service, and cleanliness.

We have been adhering to the World Health Organization's recommendations, on a daily basis, for many years now. Our daily food safety practices include but are not limited to:

- Only authorized personnel are allowed access to our production facility and health screening measures for everyone wishing to enter.
- Regular training and re-training of staff on measures that can be taken to help prevent viruses from spreading.
- Natural Bakery employees must remain at home if they feel ill in any way.

We are aware that unpredictability of the COVID-19 situation may cause you understandable concerns. We would like to reassure you that we continue to monitor the situation and will react accordingly to any new developments as they occur to ensure that our products are safe.

Best regards,

Rennie Balciunas  
President – Natural Bakery